

THE UNITED REPUBLIC OF TANZANIA

Ministry of Labour, Employment and Youth Development



TANZANIA EMPLOYMENT SERVICES AGENCY (TaESA)

1. Background Information

In the year 2001 the then Ministry of Labour, Youth Development and Sports established the Labour Exchange Centre (LEC) as a pilot project co-funded by the Government of Tanzania and the United States Department of Labour (USDOL). The intention was to spread the employment service countrywide if the project was to prove a success. LEC was established in order to match the skills, experience, education and other qualifications of the job seekers with the job qualification required by employers. The establishment of Labour Exchange Centre was one of the measures of implementing the National Employment Policy of 1997, and the National Employment Promotion Services Act of 1999. LEC establishment was also in line with the requirements of the International Labour Organization (ILO) Convention No. 88 of 1948 of which Tanzania has ratified.

In 2003, the Government of Tanzania decided to transfer the project to the Department of Employment as a unit. It is in that capacity LEC has been operating – facilitating government service, in offering labour market information and placement services to customers (employers, jobseekers etc) who need its services from either the public or private sector and thereby playing a productive role in socio-economic development. Later on it was proposed to be an agency so as to improve its services.

In the process of transformation of LEC to be an Agency, the Agency Implementation Team (AIT) in consultation with Agency's establishing consultants, proposed executive Agency to be known as Tanzania Employment Services Agency (TaESA).

TaESA was established under Executive Agency Act No. 30/1997. The Agency was established in the spirit of the government converting some of its

departments and units into the executive agencies for the purpose of improving the delivery of public services, creating an environment conducive to efficient and effective management, improving the quality of the services hitherto provided by the department /unit concerned and alike.

2. Mission and Vision

Vision

"The vision of TaESA is to be a dynamic and effective organization in the provision of employment services in areas of placement services to the public and private sectors"

Mission

"The mission of TaESA is to provide high quality and efficient employment services in areas of placement services to the public and private sectors in Tanzania, Africa and beyond"

3. Services Offered by TaESA

- **Placement Services**

These Services include registration and assessment of job seekers, job development, job matching and referral of job seekers to relevant employment opportunities.

- **Advisory Services**

TaESA has a role to provide services to its customers, including directing job seekers to other services that improve their employability and/or enhance their self employment or entrepreneurial success. These Services also include assisting job seekers to enhance their chances of success in the Labour market, and providing information on labour rights and obligations.

- **Information Services**

These Services include the collection, processing, analysis and dissemination of Labour Market information to various Stakeholders including the Government, investors, employers, training institutions and the general public

- **Cross-Border Placement Services**

These Services cover two main areas:

- Placement and protection of Tanzanians who work in other countries
- Facilitation of the recruitment of suitably qualified Tanzanians working or studying abroad to fill skill gaps in Tanzania.
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- **Regulating, Registering and Monitor Public and Private Employment Service Agencies**

Public and Private Employment Service Agencies are registered, regulated and monitored by the Ministry of Labour, Employment and Youth Development as provided by the Employment Promotion Services Act No. 9 of 1999.

- **Regulating Issuance of Work Permits and Monitor Employment of Non-Citizens**

TaESA has a duty to regulate the issuance of work permits and monitor the employment of Non-citizens, taking into account that Tanzanians need to be assured of access to jobs and employment opportunities arising from investment and employment promotion strategies taking place in their country, particularly those opportunities that are commensurate with their skills, knowledge and experience. So TaESA is trying to strike a balance between the interests of Tanzania's jobseekers and on the other hand the need to facilitate investment and meet rare skills requirements.

- **Quality Assurance Services**

TaESA ensures that those who got employment have respective and relevant skills/qualifications in accordance with the job requirement.

TaESA's Clients are

- Job seekers
- Employers
- Training Institutions
- Researchers
- General Public

Where we are:

Currently, TaESA offices are Located in Dar es Salaam and Mwanza. In Dar es Salaam our offices are Located at Bibi Titi Mohamed /Morogoro Road near to the

Commission for Mediation and Arbitration Building. In Mwanza our offices are located near the junction of Railways Station/Kenyatta Road opposite Lake Hotel.

TaESA Contacts are:

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